



## *Household goods shipment update*

HEIDELBERG, Germany - With entire military communities closing, repositioning of units and Soldiers making normal moves, Installation Management Command-Europe continues to work through one of the highest household goods shipment demand surges in more than a decade.

The previously reported delays of household goods pick-ups has stopped, and in most cases customers now are receiving confirmation two weeks prior to pick-up.

Due to capacity limitations, customers in Heidelberg, Mannheim, Darmstadt, Baumholder, Wiesbaden and Hessen areas who have not yet scheduled their moves can expect pick-up services after August 3, as the capacity shortage is expected to last through the remainder of this year's summer permanent-change-of-station season. Much of this is due to our continued focus of capacity in support of communities such as Giessen/Friedberg.

Customers PCSing from one of these impacted communities this summer are urged to visit their local transportation office immediately - and before making travel plans and financial commitments. Customers are also urged to stay in close contact with their local transportation office regarding the status of their move.